



OUR METHODOLOGY

Whilst any logistics provider can transport cargo from A to B, our innovative methods and continual drive to optimise the transport and logistics operations of our value chain partners, are what sets us apart and gives us the ability to increase the payloads our clients transport per container, as well as enhance their overall supply chain capabilities which all works cohesively to provide a competitive advantage and edge to the businesses we work with.

It is this service and Transolve's unique methodology centric approach that enables us to understand our customers' needs and underpins our aim to continually innovate, improve and optimise supply chains to achieve better outcomes for clients. In terms of customer relations we work closely with clients to increase their capability and competitiveness and ultimately have an impact on sales, efficiency and profitability.

This means evaluating every situation with the goal of transporting cargo in the most risk-free, affordable and effortless manner, which has built Transolve a reputation for delivering the best value contracts.

Transolve's extensive experience, reach and networks, extensive shipping lines and unique alliances with transport companies around the globe enables us to offer clients a truly holistic door to door quality service, supported by complete and seamless visibility using Transolve's tracking IT platform.

In addition, Transolve is also one of the few transport and logistics providers that offers clients an innovative commercial documentation management service, taking care of all documentation from commercial invoices to certificates of origin preparation through to standard export declarations and PRAs for the receipt advices into port terminals.

An agile and innovative transport and logistics business Transolve excels at helping clients manage the maze that can be transport with a unique strategy that is multi-channel, multi-layer and all encompassing of a myriad of factors from international events, to holidays through to political landscapes and more, all while supporting clients to foresee, plan and create the optimal logistics solution while minimising any risks involved.

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At Transolve Global we have a defined implementation process that ensures the project scope is clearly defined and agreed upon by other parties to ensure maximum efficiency, and set the parameters to enable the correct landscaping and planning of optimal supply chain management solutions.

Our six-step implementation methodology encompasses the principal elements of our service approach for all logistics:

1

PROJECT INITIATION

Establishes the project scope and objectives and enables the creation of a foundation project blueprint.

2

INFORMATION GATHERING

Creates the business narrative, defines gaps requiring addressing and development of conceptual solution.

3

DESIGN AND DEVELOPMENT

Creation of a working solution in which risk areas are identified and addressed.

4

VALIDATION

Verification of solution achieved and training commences.

5

DEPLOYMENT

All operations go live.

6

POST IMPLEMENTATION

This includes KPI, SLA reviews and any required fine tuning.